



# CHOGM 2024 Health Emergency and Security Response Plan

“Your Health & Safety, Our Priority”

21 - 26 October 2024

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# Greetings and Talofa Lava!

This year, Samoa will host for its first time the Commonwealth Heads of Government Meeting (CHOGM) from 21-26 October with approximately 4,000 delegates and officials from 56 Commonwealth member countries.

We, on behalf of CHOGM Health, Emergency and Security Sub-Committee would like to extend a warm welcome to all delegations from all member states of the Commonwealth, as well as observers and officials. The Health, Emergency and Security Sub-Committee for CHOGM is one of the CHOGM Taskforce Sub-Committee that assists with preparation and coordination of Samoa government services for the Commonwealth Heads of Government Meeting 2024.

We, on behalf of the CHOGM Health, Emergency and Security Sub-Committee would like to introduce the following partners that we are currently working together to provide services to promote and ensure the health, safety and security of the meeting delegations and officials in the duration of the meeting. These include:

- (i) SFESA (Samoa Fire and Emergency Services Authority)
- (ii) MPPCS (Ministry of Police, Prisons and Correctional Services)
- (iii) DMO (Disaster Management Office)
- (iv) SRCS (Samoa Red Cross Society) and
- (v) MOH (Ministry of Health).

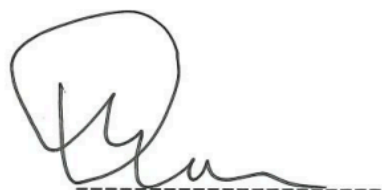
These partners have been working in collaboration with the CHOGM Taskforce to meet and maintain the highest standards of health, emergency and security and the overarching goals are to:

- ensure quality and safe healthcare services are provided to promote and protect health and wellbeing of CHOGM delegates and officials
- ensure essential health and emergency services are fully equipped and readily available before, during and after CHOGM
- ensure border control and public health measures are up to standard taking into consideration the potential health risks in mass gathering events such as this meeting and
- ensure support services are always on standby to support the provision of health, emergency and security services pre, during and post CHOGM.

Hence, we encourage each Commonwealth Member States and their respective delegations and CHOGM officials to use this plan as a guiding tool to address any concerns of questions pertaining health, emergency and security pre, during and post CHOGM.

We would like to wish each and everyone who attend CHOGM 2024 a safe, healthy and memorable stay in Samoa during the duration of the meeting.

God bless.



Aiono Dr. Alec Ekeroma  
**Director General of Health**  
**CHAIR-CHOGM HES SUB-COMMITTEE**



Tanuvasa Petone Mauga  
**SFESA Commissioner**  
**CO-CHAIR**

# Preamble

Samoa will be the first Small Island Developing States in the Pacific to host the Commonwealth Heads of Government Meeting (CHOGM) in October 2024. This historic event is scheduled to be held from 21st till 26th October 2024 and it will bring together delegations and officials from 56 member states of the Commonwealth.

Health, Emergency and Security Services is one of the core areas of Samoa's preparations for CHOGM 2024, hence why the CHOGM Health Emergency and Security Sub-Committee to lead in provision of services to ensure the quality health, security and safety of CHOGM delegations and officials pre, during and post CHOGM.

The CHOGM 2024 Health Emergency Response and Security Plan is developed as a guiding tool to assist the CHOGM Health Emergency and Security Sub Committee with provision of quality and safe services pertaining safety and security of CHOGM delegations and officials' health.



## Vision

*“CHOGM 2024 to be Disaster & Emergency Free”*



## Mission

*“To provide comprehensive health, emergency and security services to ensure the health and wellbeing of CHOGM delegates and officials as well as the public are well protected during CHOGM meeting”*



## OBJECTIVES

- 1. Emergency Preparedness:** Ensure that all potential fire, medical and hazardous material risks are identified and addressed before and during the event.
- 2. Effective Response Coordination:** Provide a rapid, coordinated and collaborative response to any emergency incident in collaboration with other national and international response agencies for health, emergency and security.
- 3. Public and Venue Safety:** Ensure all meeting venues, accommodations are complied with health, emergency and safety policies and regulations and well equipped with required resources.
- 4. Operational Continuity:** Maintain health emergency and security response agencies regular services and operations without interruption while providing full support for the CHOGM.
- 5. Community Engagement:** Keep the community informed to ensure they are fully aware of changes in health emergency and security services provision from time to time during CHOGM.

# CHOGM 2024 Venues

## OFFICIAL CEREMONIES

- Ava Ceremony @ National University of Samoa  
- Samoan Fale  
**Thursday, 24th October 2024**
- CHOGM Opening Ceremony @ Tunaimato  
Conference Centre  
**Friday, 25th October 2024**

## FORUMS

- Commonwealth People's Forum  
Tanoa Tusitala Hotel @ SOGI  
**21-22 October 2024 (9.00 am-5.00 pm)**
- Commonwealth Youth Forum  
EFKS Hall @ Sogi  
**21-22 October 2024 (9.00 am - 5.00 pm)**
- Commonwealth Women's Forum  
TATTE Convention Centre @ SOGI  
**21-22 October 2024 (9.00 am-5.00 pm)**
- Commonwealth Business Forum  
Sheraton Aggies Bungalows @ Vaisigano  
**23-24 October 2024 (9.00 am - 5.00 pm)**

## SIDE EVENTS

- 37 Side Events  
Ministry of Justice & Courts Administration  
**Commence on 21 October 2024**
- Spouse Program  
**Friday, 25th & Saturday, 26 October 2024**

## MEETING VENUES

- Ministerial Meeting on Small States  
Taumeasina Island Resort @ Taumeasina  
**Wednesday, 23rd October 2024**
- Foreign Ministers Pre-CHOGM Meeting  
Taumeasina Island Resort @ Taumeasina  
**Thursday, 24 October 2024**
- Heads of Governments Executive Sessions  
Parliament House @ Mulinuu  
**Friday, 25th October 2024**
- Heads of Government Retreat  
Sheraton Hotel @ Mulifanua  
**Saturday, 26th October 2024**
- Foreign Ministers Roundtable  
Orators Hotel @ Siusega  
**Saturday, 26 October 2024**

## OFFICIAL FUNCTIONS & RECEPTIONS

### St. Therese Tofamamao @ Leauva'a

- GoS Welcome Reception for Youth, Women & People Forum (Tuesday, 22/10/2024 - 6.30-8.30 pm)
- Welcome Reception for Business Forum (Wed, 23/10/2024 - 5.30-8.30 pm)

### Robert Louis Stevenson Museum @ Vailima

- Majesty the King HOGs Dinner (Fri, 25/10/2024 - 7.30-11.30 pm)

### Football Federation Samoa Fields @ Apia Park

- PM Welcome Reception HOGs & Foreign Ministers (Thurs, 24/10/2024 - 6.30-8.30 pm)

### Manumailagi @ Siusega

- Foreign Ministers Dinner (Fri, 25/10/2024 -7.30-9.30 pm)

# CHOGM 2024 Venues

## OFFICIAL FUNCTIONS & RECEPTIONS

### Lava Hotel @ Sogi

- Sports Breakfast (Wed, 23/10/2024 - 8.00-9.00 am)
- Commonwealth SGs Lunch (Fri, 25/10/2024 - 1.00-2.00 pm)

### Taumeasina Island Resort @ Taumeasina

- CMSS Cocktail Reception @ Poolside (Wed, 23/10/2024 - 5.30-7.00 pm)

### Le Vasa Fale @ Taumeasina

- Majesty the King Reception to new HoGs (Fri, 25/10/24 - 1.00-2.00 pm)

## ACCOMMODATIONS

### Majesties and Entourage

- Sinalei Resort @ Siumu

### Heads of Government, Foreign Ministers & Spouses

- Sheraton Samoa Beach Resort
- Taumeasina Island Resort
- Return to Paradise Resort
- Sheraton Samoa Aggies Greys Hotel & Bungalows
- Tanoa Tusitala Hotel

### Delegations and Guests

- Chartered Cruise Liner (Pacific Explorer)
- Other Accommodations listed by STA

## OTHER VENUES

### Samoa Business Hub Conference Room

- CM Action Group (CMAG) meeting (Wed, 23/10/2024 - 10.00 am-12.00 pm)
- 67th Meeting of the Reconstituted CMAG (Fri, 25/10/2024 - 6.00 - 6.30 pm)

### Tanoa Tusitala Hotel @ SOGI

- Youth Breakfast Intergenerational Dialogue (Thurs, 24/10/2024 - 8.00-9.00 am)
- Advocating for Women and Girls in the CW (Thurs, 24/10/2024 - 12.00-2.30 pm)

## CHOGM SUPPORT SERVICES

### 2AP Building @ Mulinu'u

- Media Centre

### TATTE Building First Floor (EPC &SWA)

- Accreditation Centre

### COMSEC Lounges

- Official Lounges

### Maluafofou Grounds (9.00 am-9.00 pm)

- Private Sector Markets

# Roles and Responsibilities

## MINISTRY OF HEALTH

- Lead agency in medical and public health emergency response prior, during and after CHOGM
- Ensure the CHOGM Ward, health facilities and medical clinics in CHOGM meeting venues are fully equipped with required resources including the staff.
- Work hand in hand with CHOGM Health Emergency and Security Command Post when assistance is needed pertaining health.

## DISASTER MANAGEMENT OFFICE

- Lead agency in disaster and emergency management and response.
- Oversee the implementation of disaster and emergency response when declared as State of Emergency during CHOGM
- Activate NEOC when State of Emergency is declared during CHOGM

## MINISTRY OF POLICE, PRISONS AND CORRECTIONAL SERVICES

- Lead agency in provision of security services within all CHOGM premises including meeting venues and accommodations
- Control traffic

## SAMOA FIRE & EMERGENCY SERVICES AUTHORITY

- Lead agency in providing emergency response services prior, during and after CHOGM.
- Facilitate and coordinate the running of ambulance services for CHOGM Ward, and all CHOGM meeting venues and accommodations.
- Ensure all SFESA vehicles involved in the CHOGM operation are fully equipped with First Aid Kits, appropriate fire extinguisher and radio communication.
- Work hand in hand with CHOGM Health Emergency and Security Command Post when assistance is needed pertaining emergency.

## SAMOA RED CROSS SOCIETY

- Coordinate First Aid Response in all CHOGM meeting venues and accommodations
- Provision of Safe Blood Donors when needed

# Health, Emergency & Security Services Incident Management Team Structure

**Command Post**  
(MOH - DGoH/DDGs, SFESA - Commissioner,  
Sec. Gen.-SRCS, ACEO DMO)

## Health Services

**Clinical Services**

**Clinical Support  
Services**

**Public Health &  
RCCE Services**

**Health Admin.  
Support Services**

### CONTACT PERSONS:

Aiono Dr. Alec Ekeroma  
**Director General of Health**  
Phone: +685 774 3450

Tagaloa Dr. Robert Thomsen  
**DDG - Public Health**  
Phone: +685 767 6015

Funefeai Tui'iala Tiotio  
**DDG-Hospital & Clinical**  
Phone: +685 767 6008

## Emergency Services

**Disaster and  
Management Services**

**Fire and Emergency  
Services**

**First Aid & Blood  
Supply Services**

### CONTACT PERSONS:

Tanuvasa Petone Mauga  
**SFESA Commissioner**  
Phone: +685 755 3377

Fesolai Molly Fa'amanatu Nielsen  
**ACEO-DMO**  
Phone: +685 32759

Namulauulu Tautala Mauala  
**Secretary General - SRCS**  
Phone: +685 24334

## Security Services

**Police Security  
Services**

**Port Health & Security  
Services**

### CONTACT PERSONS:

Auapa'au Logoitino Filipo  
**Police Commissioner**  
Phone: +685 22222

Tagaloa Dr. Robert Thomsen  
**DDG-Public Health**  
Phone: +685 767 6015

# 24 HRS

## COMMUNICATION PATHWAY



**CHOGM**  
SAMOA2024

**WE TAKE CARE OF  
YOUR HEALTH &  
SAFETY**

- Medical Officers
- Nurses
- Standby medical specialists @ TTM Hosp.

**COMMAND POST**  
(All Heads of Health  
Emergency and  
Security Response  
Agencies)

- DG/MOH & Rep
- Comm. SFESA & Rep
- Comm./MPPCS & Rep
- SG/SRCS & Rep
- CHOGM HES  
Committee Secretary

**CHOGM Ward Teams**  
(Clinical Staff on  
duty)

RCCE

RCCE

**Accommodations &  
Meeting Venues  
Medical &  
Emergency Teams**  
(CHOGM HES Teams  
on Site)

- Chief Nurse
- Medical Officers
- Nurses
- First Aiders
- SFESA/St John  
Paramed.

**Disaster &  
Emergency**  
(DMO on Standby)

RCCE

RCCE

**Public Health Teams**  
(Public Health Staff  
inspections)

RCCE

**Security Services**  
(Police Mobile Patrol &  
On Site Security  
Services)

- Police Staff

- DDG Public Health
- ACEO Health Protection & Enforcement
- ACEO Health Security & Disease Surveillance
- ACEO National Wellness & Family Health
- Health Inspectors
- Port Health Staff
- Surveillance Staff
- Healthcare Waste Staff

### Contact Persons:

MOH Director General: +685 774 3450  
SFESA Commissioner: +685 755 3377  
Ministry of Police: +685 22222  
Samoa Red Cross: +685 24334  
DMO: +685 32759



# Health, Emergency & Security Services Call Signs (Command Post)

**DG One**

**Director General of  
Health**

**Fire  
One**

**SFESA Commissioner**

**DG Two**

**Deputy Director General  
(Public Health)**

**Alpha  
One**

**Ambulance (King  
Motorcade)**

**DG Three**

**Deputy Director General  
(Hospital & Clinical)**

**Alpha  
Two**

**Ambulance (Queens  
Motorcade)**

**FENZ One**

**Fire Emergency - NZ**

**Alpha  
Three**

**Ambulance (King Brunei  
Motorcade)**

**Sierra  
Juliet One**

**St. John's Team Leader**

**Alpha  
Four**

**Ambulance (King Eswatini  
Mswati Motorcade)**

**Romeo  
Charlie One**

**Secretary General  
Samoa Red Cross**

**Alpha  
5, 6, 7, 8, 9,  
10, 11, 12, 13,  
14, 15, 16**

**CHOGM Ambulances**

**E D**

**TTM Emergency  
Department**

**CCP  
One**

**St Johns Critical Care  
Paramedics  
(Rapid Response  
Vehicle)**

**CHOGM  
Ward**

**CHOGM Ward**

# Health, Emergency & Security Services Call Signs (Meeting Venues)

**Parliament  
House  
One**

**Parliament House - SOGI  
(Maota Fono)  
HOG Executive Session -  
25/10/24 @ 2.00-6.30 pm)**

**Lava  
One**

**Lava Hotel - SOGI**

**EFKS  
One**

**EFKS Hall - SOGI  
(CW Youth forum - 21/10/24  
@ 9.00 am - 5.00 pm)**

**Lava  
Two**

**Lava Hotel - Spouse Program  
@ 12.30 - 5.00 pm (25/10/24)  
& @ 5.00 am - 5.00 pm  
(26/10/24)**

**Tanoa  
One**

**Tanoa Hotel Sogi**

**Sheraton  
Resort  
One**

**Sheraton Samoa Beach  
Resort**

**TATTE  
One**

**CW Business Form (9.00 am  
- 5.00 pm)**

**Orator  
One**

**Orator Hotel (Foreign Ministers  
roundtable with civil society &  
associated organizations  
(26/10/24 @ 10.00 am - 1.30  
pm)**

**Taumeasina  
One**

**Taumeasina Island Resort**

**Orator  
One**

**Orator Hotel - Closing Press  
Conference, PM, SG &  
selected HOGs**

**St. Tango  
One**

**St. Therese Tofamamao  
(Samoa Govt. Reception for  
Youth, Women & Peoples  
Forum) @ 6.30 - 8.30 pm**

**Multipurpose  
One**

**Tuanaimato Conference  
Centre Multipurpose Gym**

**SBH  
One**

**Samoa Business Hub (CM  
Action Group (CMAG) -  
23/10/24@10.00 am-12.00 pm**

**SBH  
One**

**67th mtg. of Reconstituted  
CMAG on 25/10/24 @ 6.00-  
6.30 pm**

# Health, Emergency & Security Services Call Signs (Accommodations)

**Sinalei One**

**Sinalei Beach Resort  
(manned 24 hours  
excluding motorcades)**

**Taumeasina  
Two**

**Taumeasina Poolside  
(manned 24 hours)**

**Tanoa One**

**Tanoa Tusitala Hotel -  
SOGI (manned 24 hours  
excluding motorcades)**

**Alpha Papa  
One**

**Football Federation  
Grounds, Apia Park  
(Welcome Reception by  
Samoa PM @ 6.00-8.30 pm)**

**Taumaesina  
One**

**Taumeasina Island Resort  
(manned 24 hours  
excluding motorcades)**

**Le Vasa One**

**Le Vasa Fale  
(Majesty the King's  
reception for new HoG) -  
25/10/2024 @ 1.00-2.00 pm)**

**Lava  
One**

**Lava Hotel - SOGI  
(manned 24 hours  
excluding motorcades)**

**Maluafou  
One**

**Maluafou Grounds (Parallel  
Events including Private  
Sector Market @ 9.00 am -  
9.00 pm)**

**Sheraton  
One**

**Sheraton Samoa Beach  
Resort (manned 24 hours  
excluding motorcades)**

**Court  
One**

**Court House - MJCA**

**Sheraton  
Bungalows  
One**

**Sheraton Aggies Bungalows  
(manned 24 hours excluding  
motorcades)**

**Maritime  
One**

**Maritime NUS Lounge @  
MULINUU**

**RTS One**

**Return to Paradise  
(manned 24 hours)**

**RLS One**

**RLS Museum Vailima  
(Majesty King's HOG  
dinner) - 25/10/24 @ 5.30-  
11.30 pm**

**Cruise Ship  
One**

**Cruise Ship - Matautu Wharf  
(manned 24 hours)**

**St. Therese  
One**

**St. Therese - Tofamamao  
(Leauva'a) - Samoa Govt.  
Reception for Youth,  
Women and People's Forum**

# Allocation of Health Emergency and Security Response Teams (Meeting Venues)

## DATE & TIME

21-22/10/2024  
0900-1700 Hrs

## VENUES/SITES

EFKS Hall

## TEAM COMPOSITION

- MOH (Medical Officer & Nurse)
- SFESA
- St Johns
- VERTS
- SRCS (First Aiders)
- FENZ

21-22/10/2024  
0900-1700 Hrs

TATTE Convention  
Centre

- MOH (Medical Officer & Nurse)
- SFESA
- St Johns
- VERTS
- SRCS (First Aiders)
- FENZ

21-24/10/2024  
0900-1700 Hrs

Tanoa Tuistala Hotel

- MOH (Medical Officer & Nurse)
- SFESA
- St Johns
- VERTS
- SRCS (First Aiders)
- FENZ

23-24/10/2024  
0900-1700 Hrs

Sheraton Aggies Grey's  
Hotel & Bungalows

- MOH (Medical Officer & Nurse)
- SFESA
- St Johns
- VERTS
- SRCS (First Aiders)
- FENZ

23-24/10/2024  
0900-1700 Hrs

Taumeasina Island  
Resort

- MOH (Medical Officer & Nurse)
- SFESA
- St Johns
- VERTS
- SRCS (First Aiders)
- FENZ

25/10/2024  
1430-1830 Hrs

Maota Fono

- MOH (Medical Officer & Nurse)
- SFESA
- St Johns
- VERTS
- SRCS (First Aiders)
- FENZ

26/10/2024

Sheraton Samoa Beach  
Resort Mulifanua

- MOH (Medical Officer & Nurse)
- SFESA
- St Johns
- VERTS
- SRCS (First Aiders)
- FENZ

26/10/2024

Orator Hotel  
Siusega

- MOH (Medical Officer & Nurse)
- SFESA
- St Johns
- VERTS
- SRCS (First Aiders)
- FENZ

# Allocation of Health Emergency and Security Response Teams (Side Events)

<b>DATE &amp; TIME</b>	<b>VENUES/SITES</b>	<b>TEAM COMPOSITION</b>
21-25/10/2024	Ministry of Justice & Courts Administration	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
21/10/2024 0900-2100 Hrs	Maluafou Ground	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
22/10/2024 0800-0900 Hrs	Lava Hotel	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
22/10/2024 1830-2030 Hrs	St. Theresa-Leauva'a	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
23/10/2024 1000-1200 Hrs	SMAC Samoa Business Hub	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
23/10/2024 0800-0900 Hrs	Lava Hotel Sogi	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
23/10/2024 1730-2030Hrs	St Therese Tofamamao Pool Side	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>

# Allocation of Health Emergency and Security Response Teams (Side Events)

DATE & TIME	VENUES/SITES	TEAM COMPOSITION
23/10/2024 1700-1900 Hrs	Taumeasina Poolside	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
24/10/2024 0800-0900 Hrs	Tanoa Tusitala Hotel	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
24/10/2024 0900 Hrs	NUS Samoan Fale Ava Fa'atupu for the King)	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
24/10/2024 1200-1430 Hrs	Tanoa Tusitala Hotel	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
24/10/2024 1830-2030 Hrs	Football Federation Park (Apia Park)	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
25/10/2024 1100-1200 Hrs	Tuanaimato Conference Centre (Official Welcoming Ceremony)	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>

# Allocation of Health Emergency and Security Response Teams (Side Events)

<b>DATE &amp; TIME</b>	<b>VENUES/SITES</b>	<b>TEAM COMPOSITION</b>
25/10/2024 1300-1400 Hrs	Le Vasa Fale Taumeasina	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
25/10/2024 1300-1400 Hrs	Lava Hotel (Commonwealth Sec. General's Reception)	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
25/10/2024 1800-1830 Hrs	SMAC Samoa Business Hub	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
25/10/2024 1930-2330 Hrs	RLS Museum Majesty the King & Heads of Government Dinner	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
25/10/2024 1930-2130 Hrs	Manumailagi -Siusega Foreign Ministers Dinner	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>
25-26/10/2024	Spouse Program Event Venue	<ul style="list-style-type: none"><li>• MOH (Medical Officer &amp; Nurse)</li><li>• SFESA</li><li>• St. Johns</li><li>• VERTS</li><li>• SRCS (First Aiders)</li><li>• FENZ</li></ul>

# 1. MEDICAL SERVICES



**CHOGM**  
SAMOA 2024

## TUPUA TAMASESE MEAOLE HOSPITAL

Tupua Tamasese Meaole (TTM) Hospital is the main referral hospital for Samoa. It provides all various major clinical specialist services which can be accessed via medical coordinator whenever the need arises during CHOGM.

### **CHOGM Ward:**

CHOGM Ward is located within TTM hospital to provide healthcare services for heads of delegations and other VIP guests of the meeting that have severe health conditions during the meeting.



## SERVICES PROVIDED:

Antenatal High Risk Clinic

24 Hrs Nursing and Midwifery services

24 Hrs Emergency services

24 Hrs Pharmacy services

Pediatric Outpatient Clinic (until 4pm)

Radiology and Medical Imaging

Laboratory Services

APCC Services/ Outpatient (until 10pm)

Dental Care services

Infection Control

## MORE INFORMATION

+685 21212 or +685 66600 

[www.health.gov.ws](http://www.health.gov.ws) 

Motootua, Apia-SAMOA 



# 1. MEDICAL SERVICE CONT'D

## MEETING VENUES:

Each meeting venue will have its own designated area for medical and first aid services. Each venue will be manned by a medical team that include: qualified doctor and a registered nurse.

Meeting venues medical services will start on 21st October 2024 and will operate 2 hours prior to the start of meetings and end when the last of the delegates have vacated the venue.



## SERVICES PROVIDED:

General Medical & Nursing Services

General Emergency Services

Ambulance Services on site

Pharmacy mobile service

## MORE INFORMATION

+685 66600 ext. 500 or 767 6008



[www.health.gov.ws](http://www.health.gov.ws)



Motootua, Apia-SAMOA





**CHOGM**  
SAMOA 2024

# 1. MEDICAL SERVICE CONT'D

## ACCOMMODATIONS:

Each designated accommodation for CHOGM 2024 delegations will have its own medical clinic that provide medical services for delegates and officials.

Medical clinics will be open from 21 till 26 October 2024. Each will be operated 24 hours and be staffed mainly by a qualified doctor and a registered nurse.



## SERVICES PROVIDED:

General Medical & Nursing Services

General Emergency Services

Ambulance Services on Site

Pharmacy Mobile Services

## MORE INFORMATION

+685 66600 ext. 500 or 767 6008



[tuialat@health.gov.ws](mailto:tuialat@health.gov.ws)



Motootua, Apia-SAMOA



# 24 HRS

## CHOGM MEDICAL REFERRAL PATHWAY



### WE TAKE CARE OF YOUR HEALTH

- GENERAL MEDICAL SERVICES
- AMBULANCE SERVICES (CALL 911)
- REQUIRE REFERRAL CONTACT CHOGM WARD
- FIRST AID SERVICES **Contact Person/s:**

CNO Momoti Ulisesse Tapuvae (**Health**)  
**Telephone:** +685 767 6006

### 1. Meeting

### Venue/Accommodation



### 2. Ambulance Services



- STANDBY FOR ALL CHOGM CLINICS
- TRANSPORT PATIENTS TO CHOGM WARD/TTM HOSPITAL WHEN REQUIRED

**Contact Person/s:**  
 Commissioner Tanuvasa Petone Mauga (**FESA**)

**Telephone:** +685 20404

### 3. CHOGM Ward/TTM Hospital



- MEDICAL SPECIALIST SERVICES
- NURSING SERVICES
- X-RAY SERVICES
- LABORATORY SERVICES
- DENTAL SERVICES
- PHARMACEUTICAL SERVICES

### Contact Person/s:

Dr. Fa'amuumua Arasi, RN. Sharon Toleafoa, RN. Natasha Mamea, RN Matilda Nofoaiga

**Telephone:** 66520 / 66505

### Contact Persons:

MOH Director General: +685 774 3450  
 SFESA Commissioner: +685 755 3377  
 Ministry of Police: +685 22222  
 Samoa Red Cross: +685 24334  
 DMO: +685 32759

# 2. DISASTER & EMERGENCY RESPONSE

## SAMOA FIRE EMERGENCY SERVICES AUTHORITY

Samoa Fire Emergency Services Authority escalates its response to any type of emergency during CHOGM to its highest level to ensure safe prominent response to meeting venues, accommodations where all delegations are settled in. The primary role of the Authority is to effectively monitor the safety and health of all delegations from fires and types of emergencies to deliver quick and effective all round pre-hospital care and emergency medical response.



## SERVICES PROVIDED:

Fire Suppression and Emergency Response

Emergency Medical Response

Fire, Safety, Awareness & Prevention

National Emergency Call Centre (911)

## MORE INFORMATION

+685 755 3377



Commissioner@sfesa.ws



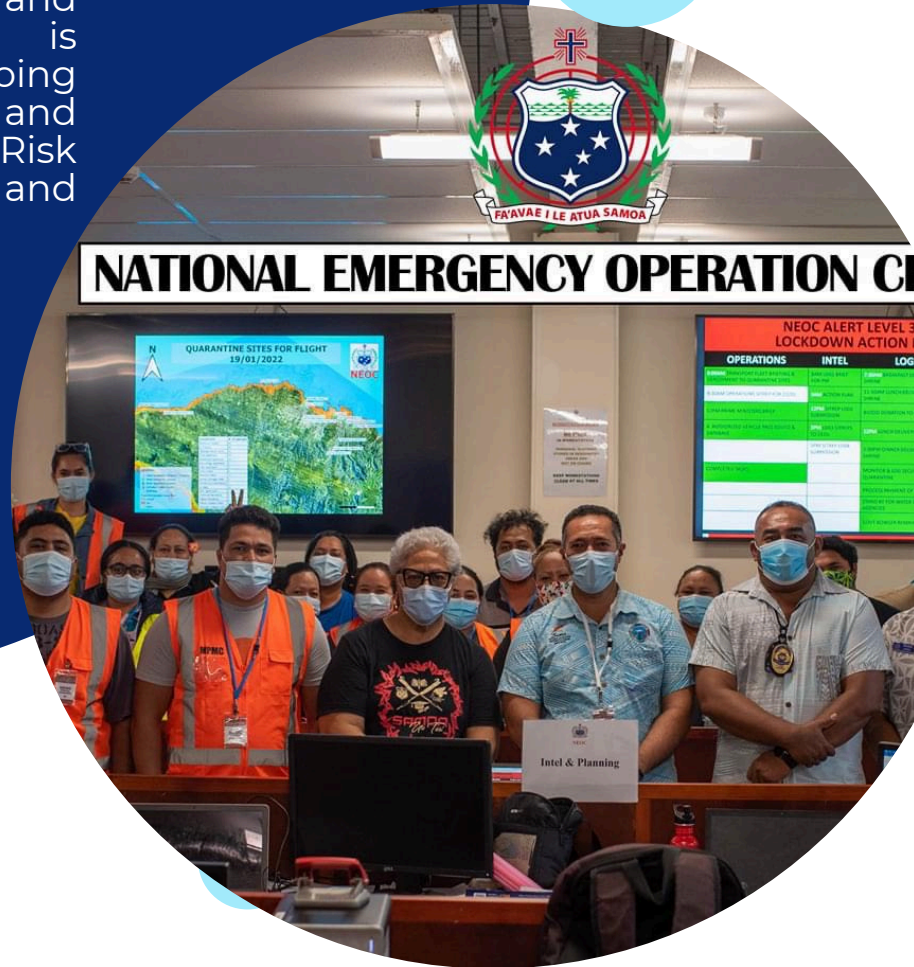
Tauese, Beach Road



# 2. DISASTER & EMERGENCY RESPONSE CONTINUED

## DISASTER MANAGEMENT OFFICE

Disaster Management Office is the Ministry of Natural Resources and Environment Division that is responsible for ensuring the ongoing coordination, development and implementation of Disaster Risk Management programmes and activities in Samoa.



## SERVICES PROVIDED:

Disaster Risk Reduction

Disaster Management

Community Disaster Preparedness

National Emergency Operation Centre

## MORE INFORMATION

+685 32759



dmosamoa@gmail.com



Tuanaimato, Faleata



# 2. DISASTER & EMERGENCY RESPONSE CONTINUED

## SAMOA RED CROSS SOCIETY

Samoa Red Cross Society contributes to the Health Emergency and Security Plan for CHOGM through provision of First Aid Training to equip people in different settings including the community with appropriate skills to help protect, preserve life and improve health. They also holds disaster relief stocks and equipment for the community as part of preparedness and response for disaster and emergency. They are also responsible for provision of safe blood donors for blood supplies when needed by TTM Hospital Blood Bank.



## SERVICES PROVIDED:

Volunteer Services

Disaster and Emergency Relief

Blood Supply Services

First Aid & Training Services

## MORE INFORMATION

+685 24334 or 777 3403 / 715 8901 

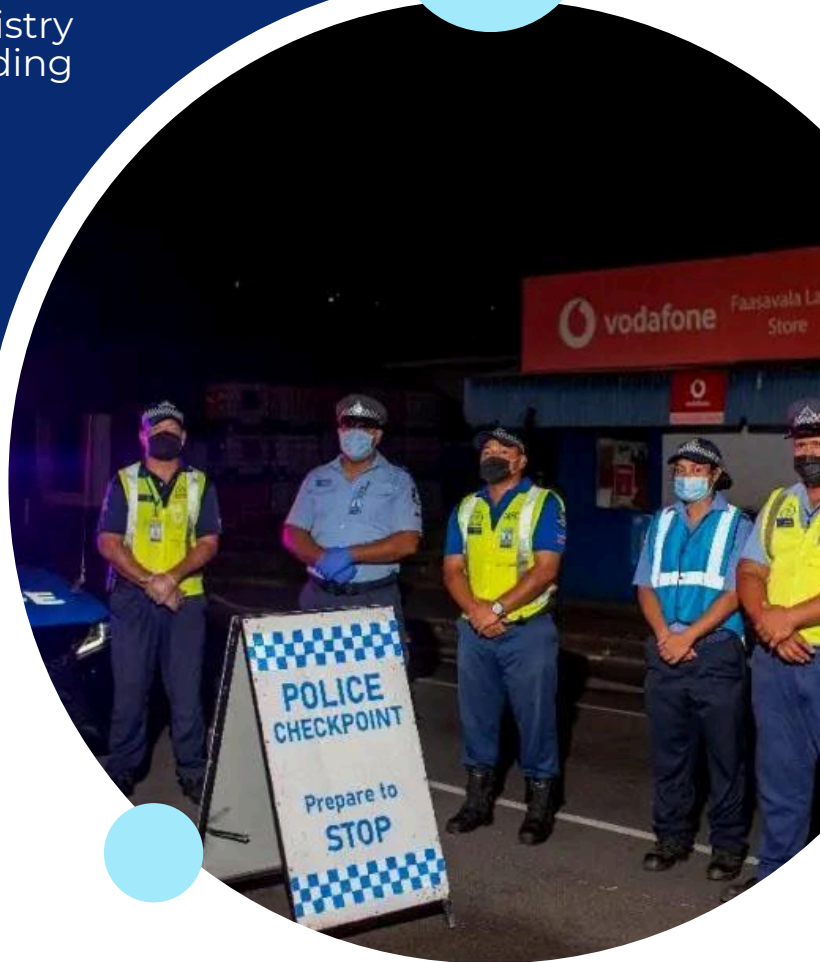
tala.mauala@yahoo.com 

Tuanaimato, APIA 

# 3. SECURITY SERVICES

## MINISTRY OF POLICE

While Hospital & Clinical Services and Public Health Services pillars of the Ministry of Health concentrate on providing essential services for CHOGM 2024, the Corporate Governance arm provides support services to ensure resources required to support the effective and efficient delivery of health services in order for health to provide safe and high quality healthcare for CHOGM delegates and officials.



## SUPPORT SERVICES PROVIDED:

Police Mobile Patrol

CHOGM On Site Security Services

Traffic Control Services

## MORE INFORMATION

+685 22222



Ministry of Police  
Headquarters, **TAUESE**



# 4. PUBLIC HEALTH SERVICES



## PUBLIC HEALTH EVENTS:

During CHOGM, comprehensive integrated public health services will be provided in all meeting venues and accommodation sites. All public health needs and issues will be managed by the Public Health Department.

Due to declaration of monkey pox as public health emergency for international concern, it is very important to ensure all delegates and officials of the meeting are healthy and disease free during their stay in Samoa during CHOGM.



## SERVICES PROVIDED:

Risk Communication & Community Engagement

Disease Surveillance

Port Health Services

Food Safety & Tobacco Control

Hygiene, Sanitation & Vector Control

Healthcare Waste Management

District Hospitals & Community Health Services

Immunization

## MORE INFORMATION

+685 767 6015



robertt@health.gov.ws



Public Health Building,  
Motootua, Apia-SAMOA





# 24 HRS PUBLIC HEALTH SERVICES REFERRAL PATHWAY

WE PROTECT  
YOUR HEALTH



## National Wellness & Family Health



- RISK COMMUNICATION & COMMUNITY ENGAGEMENT
- IMMUNIZATION PROGRAM
- NUTRITION
- HEALTH PROMOTION
- SEXUAL REPRODUCTIVE HEALTH

### Contact Personnel:

Ms. Leatigaga Siufaga Simi  
(Assistant CEO)

Telephone: +685 763 4177

## District Hospital & Community Health Services

- EMERGENCY RESPONSE
- PRIMARY CARE
- COMMUNITY SERVICES



### Contact Personnel:

RN. Avai'a Tuilaepa  
(Principal Community Health Services  
Officer)

Telephone: +685 767 6131

## Health Security & Disease Surveillance



- PORT HEALTH SERVICES
- DISEASE SURVEILLANCE
- WATER QUALITY
- TYPHOID PROGRAM
- HEALTH AND CLIMATE CHANGE
- COMMUNICABLE DISEASE CLINIC

### Contact Personnel:

Ms. Tuaifaiva Mele Mose-Tanielu  
(Assistant CEO)

Telephone: +685 767 6022

## Health Protection & Enforcement



- FOOD SAFETY
- TOBACCO CONTROL
- HEALTHCARE WASTE MANAGEMENT
- SANITATION
- VECTOR CONTROL

### Contact Personnel:

Ms. Christina Soti-Ulberg  
(Assistant CEO)

Telephone: +685 7676016

Contact Person: Tagaloa Dr. Robert Thomsen

Deputy Director – Public Health Services

robertt@health.gov.ws



+685 767 6015



# 5. HEALTH SUPPORT SERVICES



**CHOGM**  
SAMOA 2024

## SUPPORT SERVICES

While Hospital & Clinical Services and Public Health Services pillars of the Ministry of Health concentrate on providing essential services for CHOGM 2024, the Corporate Governance arm provides support services to ensure resources required to support the effective and efficient delivery of health services in order for health to provide safe and high quality healthcare for CHOGM delegates and officials.



## SUPPORT SERVICES PROVIDED:

Finance and Procurement

Human Resources Administration

Biomedical Engineering

Internal Auditing

Plants & Infrastructure management

Quality Assurance and Health Professional

Health Information & ICT Support Services

## MORE INFORMATION

+685 68100 

[alec.ekeroma@health.gov.ws](mailto:alec.ekeroma@health.gov.ws) 

MOH Headquarters, 

**Motootua**

# Clinical Staff & Contact Details

## Focal Point:

Mr. Funefeai Tuiala Tiotio

**DEPUTY DIRECTOR GENERAL - HOSPITAL & CLINICAL SERVICES**

**Phone:** +685 767 6008

**Email:** [tuialat@health.gov.ws](mailto:tuialat@health.gov.ws)

## CHOGM Ward

Dr. Fa'amuamua Arasi **Phone:** +685 713 0433

RN Natasha Mamea **Phone:** +685 7676 053

RN Matilda Nofoaiga

RN. Sharon Toleafoa **Phone:** +685 66520 / 66505

## Clinical Departments

Dr. Folototo Leavai (**HoD - Internal Medicine**)

**Phone:** +685 767 6759

Dr. Aleki Fuimaono (**HoD - Surgical/Acute 7**)

**Phone:** +685 767 6116

Dr. Fa'amuamua Arasi (**Acting HoD - Anesthesia & ICU**)

**Phone:** +685 713 0433

Dr. Lucilla Ah Ching (**HoD - Ophthalmology**)

**Phone:** +685 767 6265

Dr. Frances Maru (**HoD - Obs and Gynae**)

**Phone:** +685 767 6145

Dr. Sione Pifeleti (**HoD - ENT**)

**Phone:** +685 767 6757

Dr. Pai Enosa (**HoD - Emergency Services**)

**Phone:** +685 767 6083

Dr. Ieru Pa'ala (**Acting HoD - APCC**)

**Phone:** +685 767 6155

Dr. George Tuitama (**Acting HoD - Mental Health**)

**Phone:** +685 767 6007

Dr. Farah Fatupaito-Marua (**HoD - Paediatric**)

**Phone:** +685 767 6082

## Nursing Services

CNO Momoti Ulises Tapuvae (**Assistant CEO**)

**Email:** [ulises.tapuvae@health.gov.ws](mailto:ulises.tapuvae@health.gov.ws)

**Phone:** +685 767 6006

# Clinical Staff & Contact Details

## Focal Point:

Mr. Funefeai Tuiala Tiotio

**DEPUTY DIRECTOR GENERAL - HOSPITAL & CLINICAL SERVICES**

**Phone:** +685 767 6008

**Email:** [tuialat@health.gov.ws](mailto:tuialat@health.gov.ws)

## Laboratory

Ms. Talamatavao Hinauri Leaupepe-Ngau Chun (**Manager**)

**Email:** [hinauril@health.gov.ws](mailto:hinauril@health.gov.ws)

**Phone:** +685 7676 003

## Infection Control

Ms. Joyce Roache-Leva'ai

**Phone:** +685 767 6019

## Pharmacy

Mr. Lilomaiava Aharoni Majol-Tinai Viliamu (**Chief Pharmacist**)

**Email:** [aharoniv@health.gov.ws](mailto:aharoniv@health.gov.ws)

**Phone:** +685 666641 or 767 6010

## Dental Services

Dr. Elizabeth Tauati-Williams (**Chief Dentist**)

**Email:** [elizabeth.tauati@health.gov.ws](mailto:elizabeth.tauati@health.gov.ws)

**Phone:** +685 66634 or 767 6011

## Medical Imaging and Radiology

Mr. Torise Eneliko (**Manager**)

**Email:** [ToriseE@health.gov.ws](mailto:ToriseE@health.gov.ws)

**Phone:** +685 767 4027 or 723 1532

## Mental Health

Seiuli Dr. George Tuitama (**Acting HOD**)

**Phone:** +685 767 6017

# Emergency & Security Services Contact Details

Afioga Tanuvasa Petone Mauga

**COMMISSIONER - SAMOA FIRE EMERGENCY SERVICES AUTHORITY**

**Phone:** +685 755 3377

**Email:** Commissioner@sfesa.ws

**Focal Point:**

## SFESA

Mr. Apelu Sauoaiga (**Commander - Ambulance Services**)

**Phone:** +685 759 4987

Mr. Aufa'i Alao Petaia Tausanimaio manu (**Assistant Commissioner**)

**Phone:** +685 20404

## Disaster Management Office

Ms. Molly Fa'amanatu Nielsen (**Assistant CEO DMO**)

**Phone:** +685 327 59

## Samoa Red Cross Society

Ms. Namulauulu Mauala Tautala (**Secretary General**)

**Email:** tautala.mauala@yahoo.com

**Phone:** +685 24334 (Office), 777 3403 / 715 8901 (Mobile)

Ms. Aiolupotea Goretti Wulf (**Command Post-Liaison Officer**)

**Email:** kori.wulf@gmail.com

**Phone:** +685 24334 (Office), 7158874 (Mobile)

## Police, Prisons & Correction Services

Afioga Auapa'au Logoitino Filipo (**Commissioner**)

**Phone:** +685 22222

Ms. Papalii Monalisa Tia'i-Keti (**Deputy Commissioner**)

**Phone:** +685 22222

# Public Health Staff & Contacts Details

Auliaimalae Tagaloa Dr. Robert Thomsen  
**DEPUTY DIRECTOR GENERAL - PUBLIC HEALTH**  
**Phone:** +685 767 6015  
**Email:** robertt@health.gov.ws

## Focal Point:

## National Wellness and Family Health

RN. Teuila Pati (**EPI Coordinator**)  
**Email:** teuila.pati@health.gov.ws  
**Phone:** +685 767 6138

RN. Avai'a Tuilaepa (**Principal Community Health Services Officer**)  
**Email:** tuilaepaai@health.gov.ws  
**Phone:** +685 7676 131

Ms. Leatigaga Siufaga Simi (**Assistant CEO**)  
**Email:** siufagas@health.gov.ws  
**Phone:** +685 7634177

Ms. Anarosa Manuele (**Principal Nutritionist**)  
**Email:** analosam@health.gov.ws  
**Phone:** +685 763 4176

Mr. Fa'aifoaso Moala (**Principal Health Promotion Officer**)  
**Email:** faaifoasom@health.gov.ws  
**Phone:** +685 769 0243

## Health Protection and Enforcement

Mr. Edward Brown (**Principal Food Safety Officer**)  
**Email:** edward.brown@health.gov.ws  
**Phone:** +685 763 1472

Mr. Fata Paulo Pemita (**Principal Vector Control Officer**)  
**Email:** paulop@health.gov.ws  
**Phone:** +685 66510

Ms. Christina Soti-Ulberg (**Assistant CEO**)  
**Email:** christinau@health.gov.ws  
**Phone:** +685 7676 016

Mr. Lucie Isaia (**Principal Healthcare Waste Management Officer**)  
**Email:** lucie.isaia@health.gov.ws  
**Phone:** +685 66510

## Health Security and Disease Surveillance

Ms. Tupou Chan Tung (**Principal PH Lab Officer**)  
**Email:** tupout@health.gov.ws  
**Phone:** +685 759 2934

Mr. Ailuai Matalima (**Principal Climate Change and Health Officer**)  
**Email:** ailuai.matalima@health.gov.ws  
**Phone:** +685 763 6145

Mr. Siaosi Tupua (**Principal Typhoid Program Officer**)  
**Phone:** +685 763 0689

Ms. Tuaifaiva Mele Mose-Tanielu (**Assistant CEO**)  
**Email:** melet@health.gov.ws  
**Phone:** +685 767 6022

Dr. Vaimaila Salele (**Head of Communicable Disease Clinic**)  
**Phone:** +685 767 6211

Ms. Rosalei Tenari (**Principal Disease Surveillance Officer**)  
**Email:** rosaleit@health.gov.ws  
**Phone:** +685 767 6244

Ms. Hinoma Tapu (**Principal Water Quality Officer**)  
**Email:** hinomat@health.gov.ws  
**Phone:** +685 760 6631

Mr. Peni Peni & Mr. Ventul Roache (**Principal Port Health Officers**)  
**Email:** penip@health.gov.ws & ventulr@health.gov.ws  
**Phone:** +685 763 1468 & 763 1469

# 8 HRS

## OPERATION OF HEALTH SUPPORT SERVICES 9.00 AM – 5.00 PM



### WE SUPPORT HEALTH SERVICES FOR YOUR HEALTH



**Human Resources Admin & Management**

**Contact Person:**  
Ms. Melesete Taula  
**Assistant CEO**

**Telephone:** +685 7676014



**Plants & Infrastructure**

**Contact Person:**  
Mr. Leota Oliver Taitu'uga  
**Assistant CEO**

**Telephone:** +685 7676039



**Internal Audit**

**Contact Person:**  
Mr. Quentin Tusa  
**Assistant CEO**

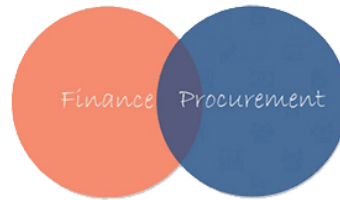
**Telephone:** +685 767 6032



**Biomedical Engineering**

**Contact Person:**  
Ms. Catherine Fiu

**Telephone:** +685 767 6102



**Finance & Procurement**

**Contact Person:**  
Mr. Tofilau Mathew Tofilau  
**Assistant CEO**

**Telephone:** +685 7676004



**Health Information & ICT**

**Contact Person:**  
Mr. Falelima Ropati  
**Assistant CEO**

**Telephone:** +685 7676001



**Quality Assurance & Health Professional Development**

**Contact Person:**  
Mr. Laulu Tamati Fau  
**Assistant CEO**

**Telephone:** +685 767 6052



**Pharmaceutical Warehouse**

**Contact Person:**  
Ms. Santoria Utufua-Leavai

**Telephone:** +685 767 6123

[alec.ekeroma@health.gov.ws](mailto:alec.ekeroma@health.gov.ws)

+685 68108

# 6. MASS EVACUATION PLAN



CHOGM  
SAMOA 2024

## SUPPORT SERVICES

Samoa is exposed to a number of natural and technological hazards. Some of these hazards are seasonal such as tropical cyclones, floods and droughts. Others are ever-present threat such as earthquakes, volcanic eruption, tsunamis, epidemics, industrial hazards and exotic plant or animal diseases. The emphasis of disaster risk management arrangements contained in the plan is on those hazards that have potential and create a significant disaster or public health emergency in Samoa and would most likely require some degree of government coordination to manage.



## SUPPORT SERVICES PROVIDED:

Disaster & Emergency Risk Assessment

Proclamation of State of Emergency

Declaration of Emergency or Disaster

Emergency Powers

Response Agencies services

Mass Casualty Incident Plan

[molly.nielsen@mnre.gov.ws](mailto:molly.nielsen@mnre.gov.ws) 

+685 32759 



# 24 HRS MASS EVACUATION AND CASUALTY INCIDENT PLAN



WE PREPARE & RESPOND  
TO  
**YOUR HEALTH**

**CHOGM INCIDENT/  
EMERGENCY**

**NO** - Continually monitor the situation

Do **METHANE** Assessment:  
M - Major incident declared  
E - Exact location  
T - Type of Incident  
H - Hazards  
A - Access safe routes  
N - Number of casualties  
E - Emergency Services

Take immediate action to  
safeguard CHOGM delegates  
and officials where necessary.  
Start an incident log  
immediately and record all  
key decisions

Do we need to  
activate  
Emergency Plan?

**Within Working  
Hours**

**Activate the Emergency Plan.**  
If necessary, call 911 for  
assistance and support

**YES**

**OR**

**After Working  
Hours**

**For general enquiries, assistance or further advice  
as well as reporting an incident both within  
working hours and after hours, call the Command  
Post Centre on telephone numbers: 32759 (DMO),  
800 6440 (Health) and 911 (Emergency Services)**

**If disaster/emergency is declared, the National Emergency  
Operation Centre will be activated, and National Disaster  
Risk Management Plan will guide all responses**

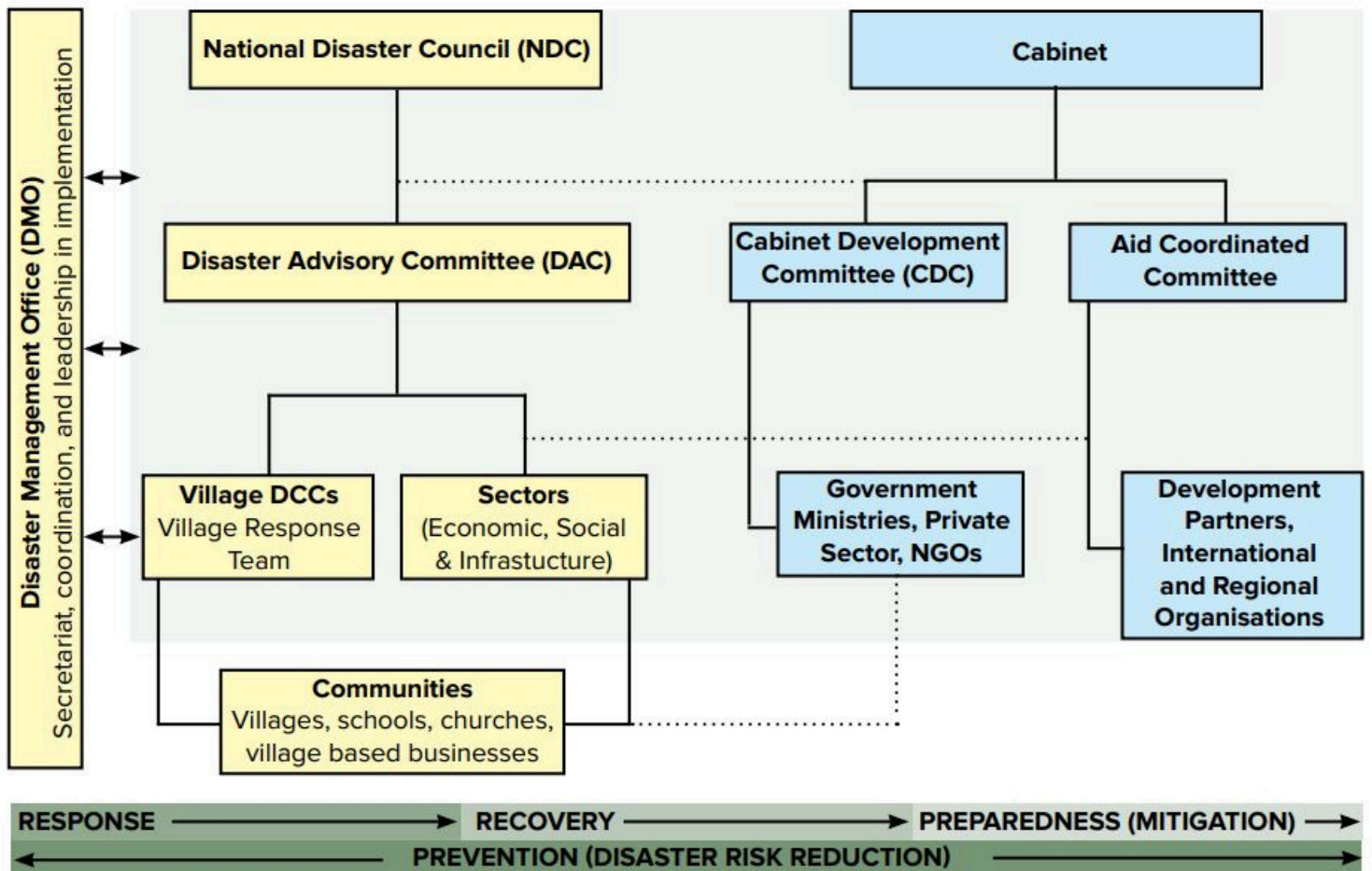
# 24 HRS MASS EVACUATION AND CASUALTY INCIDENT PLAN



WE PREPARE & RESPOND TO  
**YOUR HEALTH**

If disaster/emergency is declared, the National Emergency Operation Centre will be activated, and National Disaster Risk Management Plan will guide all responses.

## Disaster Risk Management Structure



Focal Point:

Fesola'i Molly Fa'amanatu Nielsen  
ASSISTANCE CEO - DISASTER MANAGEMENT OFFICER  
Phone: +685 32759  
Email: molly.nielsen@mnre.gov.ws

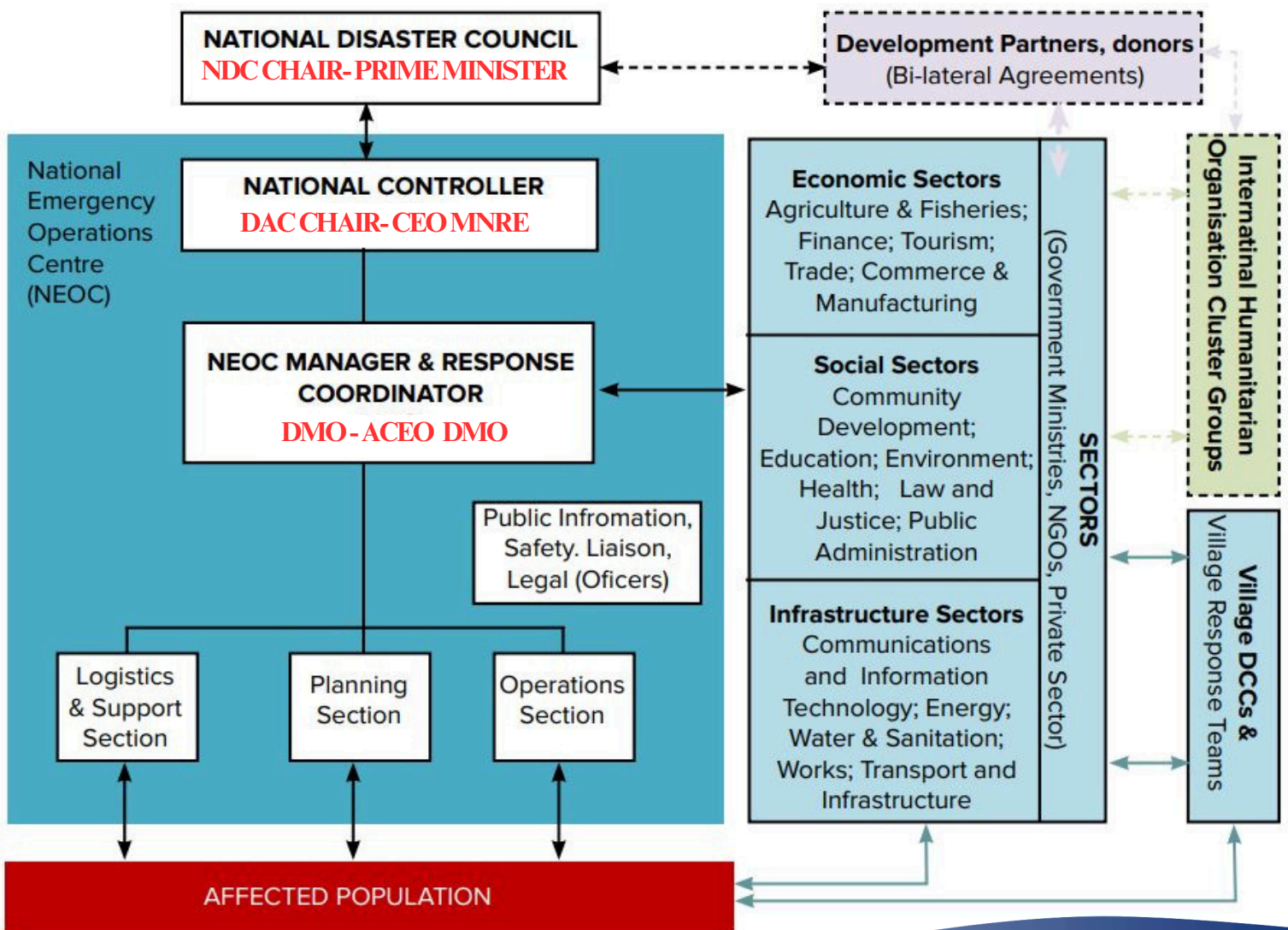
# 24 HRS MASS EVACUATION AND CASUALTY INCIDENT PLAN



WE PREPARE & RESPOND TO  
**YOUR HEALTH**

If disaster/emergency is declared, the National Emergency Operation Centre will be activated, and National Disaster Risk Management Plan will guide all responses.

## NEOC Organizational Structure



Focal Point:

Fesola'i Molly Fa'amanatu Nielsen  
ASSISTANCE CEO - DISASTER MANAGEMENT  
OFFICER

Phone: +685 32759

Email: molly.nielsen@mnre.gov.ws